

## **OBARO RETAIL'S PROMOTION TERMS AND CONDITIONS**

1. The promotion is offered by OBARO Retail (Pty) Ltd ("OBARO") with company registration number: 1998/001675/07 with registered address situated at c/o Graham and Silverlakes Road, Silverlakes, Pretoria, 0081, through its retail stores as well as through OBARO Online.
2. Participation in the promotion will be deemed acceptance of the rules, terms and conditions as stipulated herein.
3. The promotion is exclusive to South African residents who are 18 years or older, unless stated otherwise, and is closed to any persons who are directors, members, partners, employees, agents or consultants of or any other person who directly or indirectly controls or is controlled by OBARO or marketing service providers, or spouses, life partners, business partners or immediate family members, or any person who is affiliated with OBARO. In addition, all OBARO employees are precluded from participation in the promotion.
4. OBARO reserves the right to cancel, suspend or amend the rules, terms and conditions of the promotion at any time. Any changes to the promotion will be notified to participants as soon as reasonably possible.
5. The promotion will run from 23 July 2026 until 31 August 2026 ("promotion period").
6. In the event of any dispute relating to the promotion, the decision of OBARO shall be final and no correspondence or discussion shall be entered into with any participants.
7. Participants may enter the promotion multiple times.
8. By participating in the promotion, the participant agrees to release and hold OBARO harmless from any and all losses, harm, damages, rights, claims and actions of any kind in connection with the promotion or resulting from their participation in the promotion, including, without limitation, personal injuries, death and property damage, and claims based on publicity rights, defamation or invasion of privacy.
9. In the event where the promotion is cancelled or suspended, the participant agrees to waive any rights that they may have in terms of the promotion and acknowledge that they have no recourse against OBARO, their employees, agents, partners, suppliers, sponsors or promoters.
10. Participants will, during the promotion period, receive a 10% (ten percent) discount when using the word "BESTEMAAT" when purchasing any of the participating animal products listed below:

### **10.1. DOGFOOD PRODUCTS:**

- 10.1.1. Montego;
- 10.1.2. Optimizor;
- 10.1.3. TruPet; and
- 10.1.4. AVI Products.

## 10.2. **PET CARE PRODUCTS:**

10.2.1. Zoetis; and

10.2.2. Swavet.

10.3. One transaction of the listed products purchased will result in one entry.

12. OBARO and its sub-contractors are not responsible for lost, delayed, misdirected, unintelligible or incomplete electronic mail, telephone, post, electronic hardware and software programs, network, internet and computer malfunctions, delays, failures and difficulties, errors in transmission or any condition caused by events beyond the control of OBARO, which may cause the competition to be disrupted or corrupted.
13. Participants may be asked to take part in reasonable publicity relating to the promotion.
14. The promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook, Instagram or any other social media platform.
15. OBARO reserves the right to request personal information from participant(s). The information provided by participants will be used subject to OBARO's Privacy Policy, which can be viewed at <https://OBARO.co.za/privacy-policy>.
16. By virtue of participation, participants consent to OBARO obtaining, processing and retaining their personal information ("Personal Information"), which may include the involvement of OBARO's third-party agent/s. Participants consent to OBARO retaining their Personal Information for as long as necessary to further the legitimate business interests of OBARO and that OBARO may take reasonable steps to update or destroy such information.
17. Participants accept that OBARO takes reasonable and practical steps to safeguard their Personal Information in its possession, but errors or malfunctions can occur. To the fullest extent permissible by law, participants hereby indemnify and hold harmless OBARO, its employees and agents against any liability, damages and/or legal action whatsoever and howsoever arising, including negligence on the part of OBARO, its employees or agents and OBARO shall not accept liability for any damages, or any type of loss suffered by participants who enter the competition.
18. In the event that any participant wishes to object to the processing of his or her Personal Information, which right the participant is at all times entitled to exercise, the participant must direct such a request to OBARO's Information Officer at the following email address: [regsafdeling@obaro.co.za](mailto:regsafdeling@obaro.co.za)
19. In the event that OBARO makes any indulgence or deviation of these terms and conditions in favour of participants, then such indulgence or deviation shall not be misconstrued to be a breach or waiver of these terms and conditions or any rights of OBARO.

20. The above clauses are severable from each other. In the event that any clause or part thereof is unenforceable in law, then that clause or part thereof shall be severed from these terms and conditions, and the surviving clauses and parts thereof shall remain in force.